



HELP ALONG THE WAY

2011 Annual Report





Most Reverend William F. Murphy Bishop of Rockville Centre

Dear Friends,

One of the most revealing Gospel passages involves two followers of Christ as they walked on the road to Emmaus. It was three days after our Lord had been crucified, and His disciples were scattered and afraid. They were feeling not only a sense of loss but of being lost. It was precisely at this moment of vulnerability, on a hot and dusty road, that the two were approached by a stranger who walked with them and set their hearts on fire. Soon, they realized it was Jesus, the risen Christ.

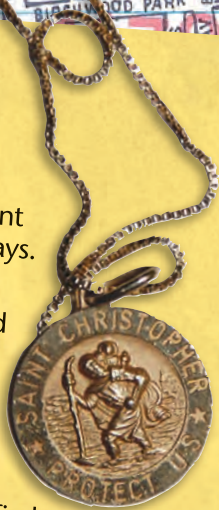
If you will, consider the circumstances by which our Lord revealed Himself. His return from the dead was not accompanied by angels and trumpets, blaring out the news of His resurrection. Rather, He came to them quietly, on a difficult road and at a difficult time when they did not know where to go or who would help them. They didn't recognize His appearance. They knew Him by His love and understanding, and the comfort it gave them.

The same is true today. Every day, on the highways and byways of Long Island, Catholic Charities actively brings Christ's love to those who are weakest and most vulnerable. It does so without fanfare or recognition, fueled only by the love and spirit of Christ.

You give witness to these acts with your support and prayers and for that, you have my heartfelt thanks. It is my prayerful wish that, like the disciples on the road to Emmaus, we will feel "our hearts burning within us" and invite Christ "to stay with us" now and always.

Dear Friends,

Often regarded as "America's first suburb," Long Island was heavily shaped by the advent of automobiles and the roads that came with them. Today, it seems our neighborhoods, from Elmont to Montauk, are crisscrossed by highways, parkways, and roadways. At Catholic Charities, we maintain that each leads to God's love.



You see, Catholic Charities has grown with the neighborhood, and as the population spread across the island, so did we. With more than 65 sites and working hand-in-hand with Parish Social Ministry teams in 110 parishes, the charitable work of our Church can be felt in virtually every community throughout Long Island. Yet we are much more than a series of offices. We are a network of caring individuals found in every neighborhood of Long Island, unified by the simple desire to let people know that they are loved and when someone can't come to us, we take that love to them. With a fleet of over 70 vehicles that travel more than 1,000,000 miles per year, we do everything from deliver hot meals to the homebound to transport those with disabilities to their activities.

We believe God's infinite grace is found in each of us and that we must actively seek ways to bring that grace into the world. This unique aspect of our ministry is reflected in scripture. Jesus did not remain in one place, waiting for those who needed help to come find Him. Instead, He "went about doing good and healing," (Acts 10:38) and commanded His disciples, "Go out, therefore, into the main roads and invite to the feast whomever you find," (Matthew 22:9). We do the same, inviting everyone to the banquet that is God's love.

Today, we invite you. On these pages you'll take a short trip around Long Island and meet some of the neighbors who make our ministry possible, the hands that do the work of many caring hearts. I hope you will feel moved by the love that you discover and that you will join us in providing a little "help along the way."

I am always gratefully yours,

Laura A. Cassell

Laura A. Cassell
Chief Executive Officer



*“...and what does the Lord
require of you but to do justice,
and to love kindness, and to
walk humbly with your God?”
Micah 6:8*



The luckiest guy in the world

After serving in the Army and then retiring from the New York City Fire Department, Bob Canberg felt he still had plenty to give. So he decided to try driving for one of Catholic Charities' homes for the developmentally disabled on Long Island's East End. "Once I started, I couldn't believe how much I loved being with the residents. They're warm and kind, no pretense whatsoever. I really can't wait to get up in the morning and come over here." The feeling must be mutual because the residents of the home count Bob as one of their dearest friends and include him in many of their activities. "The truth is I learn so much from them. Larry taught me to fish, and I go bowling with James every week. I think most people don't realize how much they have to share." That's why even when he's not working you can find Bob taking residents everywhere, from the supermarket to baseball games. "It's amazing.

I'm forever getting trapped into jobs I love. I must be the luckiest guy in the world!" Our residents think they're pretty lucky to have you too, Bob.



The wheels on the bus go round and round...

For members of the Catholic Charities Franklin Square Senior Community Center, the wheels on the bus have gone round and round for many years, thanks to the dedication and enthusiasm of Josefina "Josie" Rosas. Having celebrated her 26th anniversary as a bus driver for the center, she's played a central role in the lives of literally thousands of seniors. The first to greet them in the morning and the last to bid them farewell each evening, Josie knows getting them to the center each

day means they can continue living independently and safely at home while taking advantage of the many activities that maintain their physical and emotional well-being. She explains, "They built these communities but so many of them can't drive anymore. Staying home alone all day is not good for them. We have to get them out, so they stay healthy and happy and a part of our community." Her love for them is matched only by the love her seniors have for her. "I think the

world of her," says Marie Sanseverino. She's not just a bus driver, she's like a daughter to me." Mary Lou Ratto adds, "She looks out for us, and she's always ready to jump in and help. I can depend on her and I trust her with my life." The words bring tears to Josie's eyes. "I love my seniors, and we have so many laughs together. We made so many beautiful memories these 26 years." With any luck, Josie will stick around to make many more.



"...even when your hair is gray I will carry you; I have done this, and I will lift you up, I will carry you to safety."

Isaiah 46:3-4



*“I will turn the darkness
into light before them
and make the rough
places smooth.”*

Isaiah 42:16

His heart wants you to be happy

It was 27 years ago that Bill Ruth’s mother went suddenly blind from an eye infection. “She was devastated and depressed. I was searching for something to keep her occupied and lift her spirits when I found Catholic Charities’ Visually Impaired Persons (VIP) Center. The effect it had on her was so great I decided to sign up as a volunteer.” The VIP Center has served Long Island’s visually impaired community since the founding of the Rockville Centre Diocese in 1957, offering them a place to learn, grow, and socialize while developing life-long friendships and support networks. Members gather for lunch and choose from discussion groups, arts and crafts, or even a verbal crossword club, and there are always trips to the beach and ball games. The program boasts just one part-time employee but more than 25 volunteers, many of whom have dedicated more than 20 years of service, like Bill. “Even after mom died, I loved being a part of it,” he says. “To be honest, I get much more than I give.” His friends there disagree. VIP member, Mary Alongi notes, “He puts a smile on your face. He’s a wonderfully easygoing man, always funny and always giving.” Carmela DeMarco adds, “He’d do anything for you. His heart wants you to be happy.”

“Blessed is the man who remains steadfast under trial, for when he has stood the test he will receive the crown of life...”

James 1:12



Getting the green light

“I knew something was wrong as soon as I saw him,” explains Steve Bowden, a driver for Catholic Charities’ Meals-on-Wheels. Steve had been delivering meals to Edward Pavilonis for several years and upon arriving that fateful day, immediately observed that his friend seemed disoriented. Steve knew Ed was diabetic, so he checked his blood sugar and saw that it was low. He poured him some orange juice but sensed there was something more serious going on. “I kept asking him to let me call 911 but he resisted. I couldn’t accept that so I just casually stuck around, making my case. He finally admitted that he didn’t have anyone to care for his dog if he was hospitalized, so I promised I would and that’s when he gave me the green light to call.” It was a good thing, too. At the hospital Ed was diagnosed with a serious blood infection that kept him there for nearly four months. In the meantime, Steve cared for the dog until Ed’s sister arrived. She wrote us, “Because of Steve’s perseverance, the doctors have told my brother that he is fortunate he arrived at the hospital when he did. Steve is a caring, alert, and humane driver.” Today, Ed’s back home and doing fine, and Steve still visits to deliver his Meals-On-Wheels. Looking back Steve reflects, “I guess I don’t know when to quit. I just never give up.” We’re sure glad he doesn’t.



Our 2011 Program Highlights

CATHOLIC CHARITIES

On March 29th, we opened Cabrini Gardens in Coram, our 16th affordable housing site for seniors. The 66-unit complex will help provide disadvantaged seniors with safe, affordable housing and access to support services.

CATHOLIC CHARITIES

The U.S. Department of Housing and Urban Development (HUD) awarded us \$895,000 in grants to serve chronically homeless veterans and their families.

CATHOLIC CHARITIES

The United States Conference of Catholic Bishops recognized our Immigrant Services Department with an award for "Outstanding Work on Behalf of Trafficking Survivors."

CATHOLIC CHARITIES

In its first full year of operation, our Women, Infants and Children (WIC) program served 3,600 people, exceeding its caseload by 100% and opening an additional site at Mercy Medical Center in Rockville Centre.

OUR MISSION STATEMENT

As a ministry of the Roman Catholic Church, Catholic Charities assists in serving the basic needs of the poor, troubled, weak, and oppressed and is committed to addressing the causes of injustice.

We aim to organize and empower people to secure the participation of all in the life of the community.

Need Help: Call (516) 733-7000

- **Chemical Dependence Services:** Talbot House Chemical Dependence Crisis Center/Outpatient Clinics
- **Commodity Supplemental Food Program:** Permanent and Mobile Food Distribution Sites/Nutrition Education
- **Dental Services**
- **HIV/AIDS Services:** Housing/Dental Clinic
- **Housing:** Affordable Housing for Seniors and People With Physical Disabilities
- **Immigrant Services:** Legal Counseling/Citizenship & Voter Registration/Refugee Resettlement/Advocacy & Organizing
- **Mental Health Outpatient Services:** Community-based Clinics
- **Mental Health Residential Services:** Siena Residence for Adults with Psychiatric Disabilities/Teaching Family Homes for Children/Project Independence/Project Veteran's Independence/Project Veteran's Independence for Families
- **Nutrition Outreach Education Project**
- **Parish Social Ministry:** Parish Outreach/Central Information and Referral (CIR)/Public Policy Education Network/Catholic Campaign for Human Development/Disaster Response
- **Regina Maternity Services:** Regina Residence/Mary's Residence/Mentoring Program
- **Residential Services for People with Developmental Disabilities**
- **Senior Services:** Case Management/Meals-On-Wheels/Senior Community Service Centers/Senior Deaf Club/Visually Impaired Persons (VIP) Center
- **Women, Infants and Children Program:** Food/Nutrition Education/Referrals to Health and Social Services



Catholic Charities is funded by the Catholic Ministries Appeal of the Diocese of Rockville Centre, federal agencies, the State of New York, Nassau and Suffolk counties, the United Way of Long Island, foundations, third party reimbursements, client fees, contributions, grants and bequests. Catholic Charities is a 501(c)(3) non-profit organization. Contributions to Catholic Charities are tax-deductible to the extent allowed by law.

Catholic Charities gratefully acknowledges the legacies and support of those who assist in the continuation of our ministry. For information about planned giving or other forms of donations to Catholic Charities, please contact the Development and Communications Department at (516) 733-7042.



United Way of Long Island

Member Agency
United Way of Long Island

Catholic Charities

Diocese of Rockville Centre

COMBINING STATEMENT OF ACTIVITIES

For the year ended December 31, 2011

OPERATING REVENUE:

Bequests, contributions and other gifts	\$ 1,283,623
Foundations and other grants	493,918
Catholic Ministries Appeal	1,750,000
United Way of Long Island	87,592
Government contracts	11,626,793
Medicaid and Medicare	15,489,929
Fees, third party and other reimbursements	4,176,982

Total Operating Revenue **\$34,908,837**

OPERATING EXPENSES:

Program Services

Chemical Dependence Services	\$ 3,184,728
Food and Nutrition Services	2,286,009
HIV/AIDS Services	1,233,919
Housing	567,030
Immigrant Services	1,222,899
Maternity Services	691,409
Mental Health Outpatient Services	3,790,763
Parish Social Ministry	835,260
Residential Services	12,806,124
Senior Services	4,342,762
VIP Club	39,361
Other Programs	773,192

Total Program Services **\$31,773,456**

Supporting Services

Administration	\$ 3,170,708
Fundraising	443,609

Total Supporting Services **\$ 3,614,317**

Total Operating Expenses **\$35,387,773**

DECREASE IN UNRESTRICTED NET ASSETS FROM OPERATIONS

\$ (478,936)

NONOPERATING ACTIVITY:

Investment income and realized losses	\$ (3,348)
Realized Special Needs Housing income	212,000
Gain on sale of property	186,712
Decrease in temporarily restricted net assets	(76,979)
Decrease in permanently restricted net assets	(128,690)

DECREASE IN NET ASSETS **\$ (289,241)**

NET ASSETS, BEGINNING OF YEAR **24,933,916**

NET ASSETS, END OF YEAR **\$24,644,675**

A copy of the latest audited financial report is available upon request by e-mailing questions@catholiccharities.cc or calling (516) 733-7000.





Catholic Charities Diocese of Rockville Centre

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Paul F. Engelhart
Chief Operating Officer

Edwin M. Kennedy
Chief Financial Officer



*THAT'S THE NUMBER OF PEOPLE CATHOLIC CHARITIES OF
ROCKVILLE CENTRE ASSISTED IN 2011 WITH MORE THAN 1.4 MILLION
CARING, DIGNIFIED, FACE-TO-FACE SERVICES.*

Chemical Dependence Services.....	2,271 served
Commodity Supplemental Food Program	14,864 served
Dental Services.....	934 served
HIV/AIDS Services.....	29 served
Housing*	2,178 served
Immigrant Services/Refugee Resettlement.....	15,125 served
Mental Health Outpatient Services	2,326 served
Mental Health Residential Services*	120 served
Nutrition Outreach Education Project.....	8,194 served
Office for Persons With Disabilities.....	70 served
Parish Social Ministry**	5,307 served
Regina Maternity Services*	60 served
Residential Services for People With Developmental Disabilities*.....	109 served
Senior Services	3,921 served
Women, Infants & Children.....	3,600 served

*Many participants in these programs receive round-the-clock, residential care.

**The Parish Social Ministry staff also supported parish programs that serve people in their local communities by holding trainings and conferences that were attended by 4,527 people.