STARTING OVER

CATHOLIC CHARITIES

2016 ANNUAL REPORT
Dear Friends,

When I learned that the theme of this year’s Annual Report would be “Starting Over,” I thought of the mercy that flows and the “starting over” that happens through the Sacrament of Penance.

Mercy is the beating Heart of the Gospel and the Mission of the Catholic Church on earth. Mercy is what flows through every dimension and stage of our experience of the Sacrament of Penance.

Catholic Charities is by its nature and daily work an extension and experience of Christ’s mercy. Pope Francis writes: “Even if the life of a person has been a disaster, even if it is destroyed by vices, drugs or anything else — God is in that person’s life. You can—you must—try to seek God in every human life.” Catholic Charities is just that—the relentless pursuit of seeking God in every single human life.

Thank you for being part of the Mission of Mercy of Catholic Charities in the Diocese of Rockville Centre. Thank you for seeking God in every human life.

Sincerely in Christ,

Most Reverend John O. Barres, Bishop of Rockville Centre
Dear Friends,

Do you remember those long, lazy summer days of childhood playing outside with your friends when someone would magically call out for a “do-over?” Or maybe yours are memories of playing board games for hours on end and waiting anxiously for the treasured “roll again” or “take another turn.”

Those simple pronouncements were pretty powerful because they immediately bestowed upon someone a second chance, an opportunity to correct some flaw, make up some lost ground, or redeem some otherwise strategic blunder. Best of all, they came with no strings attached. I’m forever impressed that children inherently understand that everyone makes mistakes or gets a bad break sometimes and that often, the best recourse for all involved is to simply start over. They also know that extending a second chance means they earn the very same consideration themselves.

One might argue that Catholics are a people of second chances. To be sure, our entire faith is shaped by what can be described as our relentless forgiveness and the enduring belief that new beginnings are always possible. It’s a theme repeated throughout the Gospels, from the prodigal son whose father welcomes him home, to the resurrection of Christ Himself by which we are all promised new life. That’s why we decided to call this year’s annual report “Starting Over.”

Nothing better describes what happens here at Catholic Charities every single day. Whether it’s the heroin addict who desperately knocks on our door at 3 a.m. looking to get clean or the immigrant seeking a new life, every aspect of our service is marked by people recovering and rebuilding. And it is our faith, one that is fashioned by redemption and new life, that makes us the perfect partner for those journeys.

In closing, our Lord Himself instructed us to “become like children” if we wanted to enter the kingdom of heaven. Emulating their knack for “starting over” will help us bring a little bit of heaven right here to Long Island.

I remain gratefully yours,

Laura A. Cassell
Chief Executive Officer
Catholic Charities of Rockville Centre
Picking up the Pieces

It was the summer of 2015 and I was homeless. Two years earlier I had been laid off from a local government job along with a number of my colleagues due to municipal budget deficits. At first, I didn't panic. I had a Master's degree and over 30 years of experience as an administrator, teacher and writer so I really believed it wouldn't be long before I found another job. I was wrong. The weeks turned into months, and months turned into years and despite hundreds of applications and dozens of interviews, I still had no job.

Now I was panicking. I had been forced to withdraw my full 401k to keep a roof over the heads of my family but my funds were dangerously close to being depleted. I couldn't understand what was happening. I had no “baggage” to speak of. I was a single mom with a great education and lots of experience who wanted to work and be a good role model. But I was in my 50’s and I soon discovered that I was regarded as “older” and “overqualified.” My daughter inspired me to stay strong and confident, telling me something would come along but I was losing hope and suffering from depression that worsened with each rejection letter. How was I going to pay rent, buy food, and most importantly, support my daughter? The dreaded moment came when I could no longer afford anything and our car became our new home.

In desperation I called Catholic Charities and – just like that – suddenly there was hope. They placed me in a program called Project Independence and within days helped stabilize my life. I received counseling, food assistance, and most importantly, was moved out of the car and into an apartment, a dignified home to call our own. That’s all I needed. Soon after I was hired as a cashier at a clothing boutique and not long after that, I landed another part-time office job at a local college. It wasn’t a lot of money but enough to help me feel productive again. Today I have a full-time job at a university and, thank God, can support my family. While I no longer need Catholic Charities I’ll never forget them. They helped me pick up the pieces and start a new life.

Even the hairs of your head have all been counted.
Do not be afraid.
Luke 12:7
In 2016, Catholic Charities of Rockville Centre provided nearly 1.5 million caring, face-to-face services to 55,955 neighbors.

<table>
<thead>
<tr>
<th>Service</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chemical Dependence Services</td>
<td>4,431</td>
<td></td>
</tr>
<tr>
<td>Disaster Response</td>
<td>228</td>
<td></td>
</tr>
<tr>
<td>Food and Nutrition Services</td>
<td>16,891</td>
<td></td>
</tr>
<tr>
<td>HIV/AIDS Services</td>
<td>45</td>
<td></td>
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<tr>
<td>Housing*</td>
<td>4,120</td>
<td></td>
</tr>
<tr>
<td>Immigrant Services/Refugee Resettlement</td>
<td>22,295</td>
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<tr>
<td>Mental Health Outpatient Services</td>
<td>2,118</td>
<td></td>
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<tr>
<td>Mental Health Residential Services*</td>
<td>149</td>
<td></td>
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<tr>
<td>Parish Social Ministry</td>
<td>1,478</td>
<td></td>
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<tr>
<td>Regina Maternity Services</td>
<td>211</td>
<td></td>
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<tr>
<td>Residential Services for People With</td>
<td>261</td>
<td></td>
</tr>
<tr>
<td>Developmental Disabilities*</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Senior Services</td>
<td>3,098</td>
<td></td>
</tr>
</tbody>
</table>

* Many participants in these programs receive round-the-clock, residential care.

** The Parish Social Ministry staff also supported parish programs that serve people in their local communities by holding trainings and conferences that were attended by 2,593 people.
We offer special thanks to the Estate of Francis M. Nardino for a most gracious gift of $3.8 million for our ministries.

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Estate of Rudolph Boden
Deacon John Falla
Deutsche Bank Trust Company Americas
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Mr. Barry Croce
Mr. Robert Croke

We thank the following allowing us to be there for the work of their missions.

Mr. Philip Greifeld
GrooveCar
Bob Hannon Agency Inc.
Mr. & Mrs. William Hennessy
Mr. & Mrs. Daniel Henry
Mr. & Mrs. Sean Hudson
Mr. & Mrs. Lawrence Kestenberg
Mr. & Mrs. Michael Miglino
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"Four years ago, our daughter lost her sight. Without your help we could not have gotten through the hard times. We owe her success to your help and support."

C.S.

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Mr. & Mrs. Michael Miglino
Mr. & Mrs. David Moffitt
Catholic Charities is... a movement in the church, a breathing of God's Spirit, an expression of God's compassion.

Most Rev. Walter P. Kellenberg

We've made every effort to ensure that all the information here is complete and accurate. If you feel there may be an error, please contact us at (516) 733-7042.

Face of Christ by Audrey Kletscher Helbing  Photos by Greg Shemitz, 3VPhoto.com
Get up and Go!

It was the weekend and I was at a local bar partying. That was my routine. Apparently the guy near me was partying harder and next thing I know we’re in a bad fight. And in that one heated, drunken moment I lost everything. I was arrested for assault and sentenced to seven years in one of the worst prisons in New York State. All I could keep thinking was, “This isn’t possible. It can’t be happening to me.” But it was.

When I got there I did everything I could to get out early. I took part in a prison substance abuse program because alcohol had been a mitigating circumstance in my case. I also served as an assistant to a college professor who taught classes for inmates, helping them earn high school diplomas. I loved the work and did that for four years. In the meantime I trained myself to read a book a day, joined a music program and taught myself to play guitar. But even with all my good behavior it was still five and a half years before I was released on parole.

When I finally got back home to Long Island I tried hard to start life over but it was difficult. Not only did I have to find a job and a place to live, I had to reconnect with family and figure out who my real friends were. To make matters worse I was unhappy with the outpatient program I had been assigned to. I felt like I was just a number to them so I took a chance and transferred to Catholic Charities. The change in atmosphere was like night and day. They had a more spiritual approach and didn’t judge me for my past. In fact, they helped me understand that my experiences were valuable life lessons. I finally started feeling good about myself, like I was a part of the community. Today, I work a full time job, have a beautiful family and I haven’t had a drink since 2010. It wasn’t easy but the team at Catholic Charities gave me the get-up-and-go I needed to make a fresh start.

For then you shall forget your misery, like water that has ebbed away you shall regard it. Then your life shall be brighter than the noonday; its gloom shall become like the morning…
Job 11: 16-17
HOW WE HELP

Chemical Dependence Services: 
Talbot House Chemical Dependence Crisis Center/Outpatient Clinics

Disaster Response: Case Management/Disaster Action Response Team/Preparation & Relief Services

Food and Nutrition Services: Commodity Supplemental Food Program for Seniors/Nutrition Outreach Education Project/Women, Infants and Children Program

HIV/AIDS Services: Housing

Housing: Affordable Apartments for Seniors and People With Physical Disabilities

Immigrant Services: Legal Counseling/Citizenship & Voter Registration/Refugee Resettlement/Advocacy & Organizing

Mental Health Outpatient Services: Community-based Clinics/Suicide Prevention Training

Mental Health Residential Services: Siena Residence for Adults with Psychiatric Disabilities/Teaching Family Homes for Children/Project Independence and Project Veterans Independence

Parish Social Ministry: Parish Outreach/Support for Local Programs/Central Information and Referral (CIR)

Regina Maternity Services: Regina Residence/Mary’s Residence/Mentoring Program/Maternity Community Program

Residential Services for People with Developmental Disabilities: Case Management/Community Integration/Skills Development/Community Residences

Senior Services: Case Management/Meals-On-Wheels/Senior Community Service Centers/Visually Impaired Persons (VIP) Center

Need help? Call (516) 733-7000
**COMBINED STATEMENT OF ACTIVITIES**

For the year ended December 31, 2016

**OPERATING REVENUE:**

- Bequests, contributions and other gifts $6,029,887
- Foundations, grants and other contracts 926,042
- Catholic Ministries Appeal 1,250,000
- Government contracts 11,678,945
- Medicaid and Medicare 13,972,253
- Fees, third-party and other reimbursements 4,438,782

Total Operating Revenue $38,295,909

**OPERATING EXPENSES:**

**Program Services:**

- Chemical Dependence Services $3,025,755
- Disaster Response and Preparedness 590,202
- Food and Nutrition Services 1,992,362
- Health Systems 263,611
- Housing 570,143
- Immigrant Services 1,219,825
- Maternity Services 706,113
- Mental Health Outpatient Services 2,990,917
- Parish Social Ministry 509,887
- Residential Services 13,788,176
- Senior Services 4,836,227
- Special Needs Housing 213,468
- Visually Impaired Persons Center 33,561
- Other Programs 759,385

Total Program Services $31,499,632

**Supporting Services:**

- Administration $3,368,844
- Fundraising 323,777

Total Supporting Services $3,692,621

Total Operating Expenses $35,192,253

**INCREASE IN UNRESTRICTED NET ASSETS FROM OPERATIONS** $3,103,656

**NONOPERATING ACTIVITY:**

- Investment income and realized gains, net $390,698
- Unrealized appreciation in fair market value of investments 928,647
- Realized Special Needs Housing income 1,092,947
- Decrease in temporarily restricted net assets (603,392)
- Increase in permanently restricted net assets 12,217

**INCREASE IN NET ASSETS** $4,924,773

**NET ASSETS, BEGINNING OF YEAR** $25,546,230

**NET ASSETS, END OF YEAR** $30,471,003

A copy of the latest audited financial report is available upon request by e-mailing info@catholiccharities.cc or calling (516) 733-7000.
Bishop John R. McGann, second Bishop of the Diocese of Rockville Centre, at an early Catholic Youth Organization (CYO) gathering.

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*(Honorary Committee Member)

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Paul F. Engelhart • Chief Operating Officer
Richard Balcom • Chief Financial Officer
OUR MISSION STATEMENT

As a ministry of the Roman Catholic Church, Catholic Charities assists in serving the basic needs of the poor, troubled, weak, and oppressed and is committed to addressing the causes of injustice. We aim to organize and empower people to secure the participation of all in the life of the community.

Catholic Charities, Diocese of Rockville Centre
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www.catholiccharities.cc