

Seeking His Face

2012 Annual Report





Most Reverend William F. Murphy Bishop of Rockville Centre



When reporters announced that Cardinal Jorge Bergoglio of Buenos Aires was to be named our new Pope, I felt a sense of great satisfaction and joy. I know him to be a holy and humble priest whose service is fueled by an immeasurable love for the poor. How appropriate then, that he took the Papal name Francis, the saint who sacrificed everything to care for the most vulnerable.

One need only look at the touching image of him below, while still a Cardinal, on his knees as he tenderly embraces the feet of a sick child. Christ was there. And it is in loving interactions like these, that take place each and every day at Catholic Charities, that we are afforded a glimpse of our Savior. He is found not only in the faces of those who serve, but even more unmistakably in those who are being served.

Jesus Himself made this abundantly clear to the apostles when they pointedly asked when they had seen Him hungry, or thirsty, or naked or sick. He responded, **"Amen, I say to you, whatever you did for one of these least brothers of mine, you did for me."** Matthew 25:40

How wonderful a gift: to know that Christ can be found, not in the extraordinary, but in the everyday faces of our brothers and sisters! So look no further for our Savior! He's right here with you—among you—and in you too!



Dear Friends,

You could say Long Island needs some shelter from the storms. Just as we were recuperating from 2011's Tropical Storm Irene, we were battered by an even more severe Superstorm Sandy. She ripped down trees, robbed us of power, flooded our streets and our homes, destroyed our beaches and even brought on a stalemate in Washington, D.C. But in the midst of the mayhem, something beautiful happened.

Without missing a beat, hundreds of people like you were at Catholic Charities' doorstep, rolling up their sleeves and asking, "How can we help?" Overnight, our parking lot was transformed into a distribution center for truckloads of emergency supplies pouring in from around the country. We were also at the heart of tremendous financial support and thus far we've provided \$2.1 million in direct financial assistance to hundreds of families in hard-hit communities throughout Long Island.

Instinctively, people turned to the Church when the storm hit—not only those who needed help, but those who wanted to give it too. That's been true for more than 2,000 years.

I'm reminded of the Gospel passage about the panic-stricken apostles trapped on a boat being rocked by a storm. Jesus remains deep in prayer on shore until, in their moment of despair, they spot Him walking across the water toward them.

...Jesus spoke to them, "Take courage, it is I; do not be afraid." Peter said to him in reply, "Lord, if it is you, command me to come to you on the water." He said, "Come." Peter got out of the boat and began to walk on the water toward Jesus. But when he saw how strong the wind was he became frightened; and, beginning to sink, he cried out, "Lord, save me!" Immediately Jesus stretched out his hand and caught him, and said to him, "O you of little faith, why did you doubt?"
Matthew 14:27-31

Peter did the impossible; he walked on water. But as soon as he took his eyes off of our Lord and let fear distract him, he began to sink.

It's the same with each of us, especially at Catholic Charities. As one of the largest human service agencies on Long Island, the miles of red tape and financial formulas can easily become a distraction.

So how do we remain focused on providing *Care With Dignity...Life With Hope*?

The answer is simple. We look into the beautiful faces of those we serve and those who help us serve—**just like you**. There we find the love and the mercy and the promise of Christ. They remind us who we are and inspire us when storms might otherwise distract us.

I invite you to become inspired as well.

I am gratefully yours,



Laura A. Cassell
Chief Executive Officer

"We look into the beautiful faces of those we serve and those who help us serve—just like you."



CEO Laura A. Cassell with Jackie at Alhambra Residence, one of our 13 homes for the developmentally disabled.

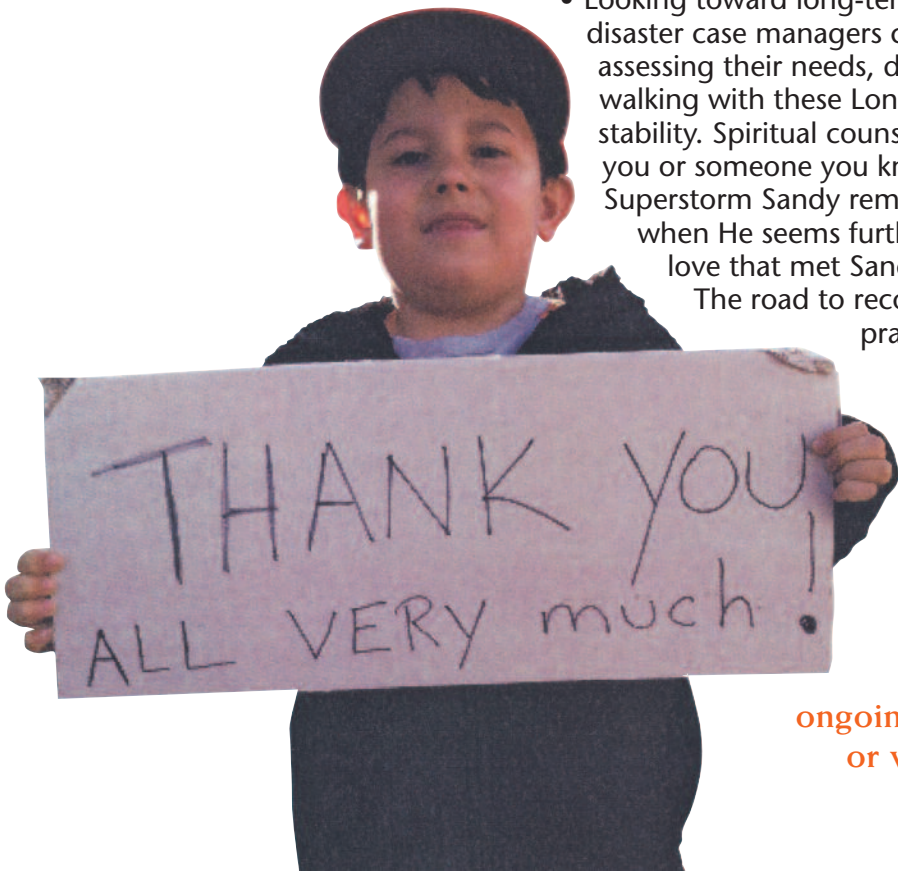
Superstorm Sandy



The Church Responds

Before the first drop of rain fell, Catholic Charities' response to Superstorm Sandy has relied on inspired and energetic collaboration between staff, volunteers, Catholic schools, pastors, and parish social ministry programs across the Diocese of Rockville Centre. YOUR GENEROUS SUPPORT has already accomplished much toward rebuilding our region.

- Long Island's creative, resourceful parishes were the first line of the Church's response to Superstorm Sandy. They served meals, opened their doors as warming centers and charging stations, accepted and distributed donations, and so much more. They are the heart of the Church's response and the core of our communities.
- To date, the generosity and compassion of donors like you has also allowed our **Disaster Response Fund** to distribute \$2.1 million to 1,800 households in the hardest hit communities. This includes \$550,000 given by faithful Catholics to a collection in parishes throughout the Diocese of Rockville Centre. These funds feed families, repair roofs, replace boilers, eliminate mold, and help in many other ways.
- Immediately after the storm, donated supplies poured in to Long Island from across the country. Catholic Charities received tractor-trailers full of non-perishable foods, bleach, power tools, blankets, and other useful items. They were given to families in need by parishes in Amityville, East Rockaway, Freeport, Island Park, Lindenhurst, Long Beach, and other impacted communities.
- Looking toward long-term recovery, a team of Catholic Charities disaster case managers continues reaching out to storm survivors, assessing their needs, developing individualized recovery plans, and walking with these Long Islanders on their journeys toward renewed stability. Spiritual counseling is also available to storm survivors. If you or someone you know needs help, **please call (631) 608-8882**. Superstorm Sandy reminded us all that God is often closest to us when He seems furthest away, when we suffer. The outpouring of love that met Sandy's downpouring of rain is testament to that. The road to recovery is long, so we ask for your continued prayers for those rebuilding in the storm's wake.



A south shore family assisted by our Disaster Response Fund sends their personal thanks to you on sheetrock being used to rebuild their home. Generous supporters like you funded the program with donations of more than \$2 million and every penny was directly distributed to hard-hit families.

We welcome your support to our ongoing disaster response. Call **(516) 733-7028** or visit www.catholiccharities.cc/sandy to make a secure online donation.

**When you look for me, you will find me.
Yes, when you seek me with all your heart...**

Jeremiah 29:13

Some Things Remained

“All we could think about was how to survive. With three small children we had to figure out where to sleep, what to eat, where to wash, and how to get clean clothes. We felt like zombies that whole first week.”

When Erin Bevilacqua and her family returned to their Amityville home the day after Superstorm Sandy, they discovered their entire first floor under three feet of water and sewage. The gas and electrical lines had been severed, their car was beyond repair, and all their personal belongings had been destroyed. It took weeks before their electricity returned and by that time, mold had set in throughout the house. Everything had to be torn out and carted away. Although they qualified for FEMA rental assistance there was no vacancy anywhere on Long Island. The family spent the winter huddled together in one room, with duct-taped windows and portable heaters running on emergency generators.

To make matters worse, her husband lost his father and his job during the whole ordeal. “Everything that could go wrong, did go wrong,” says Erin, “but there was a light in all that darkness.”

That light was the Parish Social Ministry (PSM) team at St. Martin’s in Amityville, who delivered food, clothes, cleaning supplies and gift cards to the struggling family. They even provided Thanksgiving meals and toys at Christmas. “But it was Catholic Charities’ Disaster Relief Fund that saved our home. That financial support paid our mortgage when there was no money coming in. There were no endless application forms, no jumping through hoops. Just real help when we needed it most.”

Today, Erin and her family are rebuilding their lives and our Disaster Case Management team is with them every step of the way. Erin concludes, “It seemed like we lost everything to Superstorm Sandy, but actually some things remained. We had family, friends, and a place in the heart of people like you at Catholic Charities.”

On October 29, 2012, the home of Erin and her family was almost completely destroyed by Superstorm Sandy. With the help of Catholic Charities Disaster Case Management they are rebuilding their lives.



**The LORD let his face shine upon you, and be gracious to you!
Numbers 6:25**

How We Help

- **Chemical Dependence Services:**

Talbot House Chemical Dependence Crisis Center/Outpatient Clinics

- **Commodity Supplemental Food Program:**

Permanent and Mobile Food Distribution Sites/Nutrition Education

- **Dental Services**

- **Disaster Response:** Disaster Case Management

- **HIV/AIDS Services:** Housing/Dental Clinic

- **Housing:**

Affordable Housing for Seniors and People With Physical Disabilities

- **Immigrant Services:**

Legal Counseling/Citizenship & Voter Registration/Refugee Resettlement/Advocacy & Organizing

- **Mental Health Outpatient Services:**

Community-based Clinics

- **Mental Health Residential Services:**

Siena Residence for Adults with Psychiatric Disabilities/
Teaching Family Homes for Children/Project
Independence/Project Veterans' Independence

- **Nutrition Outreach Education Project**

- **Parish Social Ministry:** Parish Outreach/Central Information and Referral (CIR)/Public Policy Education Network/Catholic Campaign for Human Development

- **Regina Maternity Services:**

Regina Residence/ Mary's Residence/Mentoring Program

- **Residential Services For People with Developmental Disabilities**

- **Senior Services:**

Case Management/Meals-On-Wheels/
Senior Community Service Centers/Senior Deaf Club/
Visually Impaired Persons (VIP) Center

- **Women, Infants and Children Program:**

Food/Nutrition Education/ Referrals to Health and Social Services

Call (516) 733-7000 for help.

Beth lives in Catholic Charities Special Needs Housing with her grandmother who has a life-threatening illness. Thanks to friends like you they have safe, affordable housing and a case management team that is dedicated to getting them back on their feet.

God created mankind in his image; in the image of God he created them..."

Genesis 1:27

Our 2012 Program Highlights

On March 3, 2012, Catholic Charities hosted the **Diocesan Public Policy Convocation** entitled: "Catholics in the Public Square: Our Role in Shaping Public Policy." The event was attended by more than 600 people who turned out for a panel of experts including Cardinal Timothy Dolan of New York, who addressed religious freedom in light of the Obama administration's new Health and Human Services mandate.

In its second full year of operation, our **Women, Infants & Children (WIC)** program opened its third location and its first Suffolk site in Amityville. It will help provide nutritious foods, nutrition education, and health and social service referrals to more than 500 low-income pregnant and postpartum women in Suffolk County.

Through a grant from Island Outreach Foundation, our **Parish Social Ministry (PSM)** program initiated **Home & Hope**, a project which responds to previously financially stable families that are now struggling under the weight of the lingering economic downturn. The program provides subsidies to maintain housing and help obtain employment. It also provides mentors who assist each family in developing long-term goals and the corresponding strategies necessary for a return to self-sufficiency.

This past fall, our **Chemical Dependence Clinic in Commack** began services specifically for Spanish-speaking people who are struggling to reclaim their lives from substance abuse. Services are currently available three nights per week and include: transportation to and from the sessions, individual and group counseling, nutritional and medical evaluations, educational programs, psychiatric services, and vocational assessments and referrals.

In 2012 our **Volunteer Services Department** relied on the energy, enthusiasm and goodwill of 2,217 Long Islanders to help us serve more than 60,000 neighbors. A total of 212 volunteers were involved with disaster relief efforts where they played a vital role in establishing an island-wide network that collected and distributed thousands of pounds of disaster relief to communities battered by Superstorm Sandy.

Our **Disaster Case Management (DCM)** office opened in August 2012 to respond to the ongoing needs from Hurricane Irene with a \$1 million grant administered by the New York State Office of Emergency Management and funded by the U.S. Department of Homeland Security. DCM staff help disaster victims navigate and access a wide array of resources and they were uniquely prepared to help when Superstorm Sandy struck.

Seniors are one of Long Island's fastest growing populations, and together with you we help maintain their independence and see to their physical and emotional well-being. Mary attends one of our Senior Community Service Centers where she meets with friends and gets nutritious meals, health services, joins in recreation and can even take a class or two.



**"Come," says my heart,
"seek his face"; your face,
LORD, do I seek!
Psalm 27:8**



How Many Smiles

60,631

That's the number of neighbors Catholic Charities of Rockville Centre assisted in 2012 with more than 1.4 million caring, dignified, face-to-face services.

Chemical Dependence Services*	2,303	served
Commodity Supplemental Food Program	15,988	served
Dental Services	924	served
Disaster Response	700	served
HIV/AIDS Services	34	served
Housing*	2,042	served
Immigrant Services/ Refugee Resettlement	18,625	served
Mental Health Outpatient Services	2,413	served
Mental Health Residential Services*	139	served
Nutrition Outreach Education Project	4,152	served
Parish Social Ministry**	3,575	served
Regina Maternity Services*	73	served
Residential Services for People With Developmental Disabilities*	108	served
Senior Services	5,123	served
Women, Infants & Children	4,432	served

* Many participants in these programs receive round-the-clock, residential care.

** The Parish Social Ministry staff also supported parish programs that serve people in their local communities by holding trainings and conferences that were attended by 5,457 people.

Your kindness makes our Teaching Family Homes possible and Todd's smile should tell you just how great that really is. Our teaching parents offer patience, love and discipline in stable family environments for troubled young people who are unable to reside at home. Counselors create long-term treatment plans that help turn them into successful, independent adults.

**See that you do not despise one of these little ones,
for I say to you that their angels in heaven always
look upon the face of my heavenly Father.**

Matthew 18:10

Catholic Charities is funded by the Catholic Ministries Appeal of the Diocese of Rockville Centre, federal agencies, the State of New York, Nassau and Suffolk counties, the United Way of Long Island, foundations, third-party reimbursements, client fees, contributions, grants and bequests. Catholic Charities is a 501(c)(3) non-profit organization. Contributions to Catholic Charities are tax-deductible to the extent allowed by law.

Catholic Charities gratefully acknowledges the legacies and support of those who assist in the continuation of our ministry. For information about planned giving or other forms of donations to Catholic Charities, please contact the Development and Communications Department at (516) 733-7042.

Catholic Charities

Diocese of Rockville Centre

COMBINING STATEMENT OF ACTIVITIES

For the year ended December 31, 2012

OPERATING REVENUE:

Bequests, contributions and other gifts	\$ 2,084,241
Foundations, grants and other contracts	780,012
Catholic Ministries Appeal	1,500,000
United Way of Long Island	89,190
Government contracts	11,587,503
Medicaid and Medicare	14,196,016
Fees, third-party and other reimbursements	4,597,441

Total Operating Revenue \$34,834,403

OPERATING EXPENSES:

Program Services:

Chemical Dependence Services	\$ 3,158,996
Disaster Response	454,830
Food and Nutrition Services	2,418,217
HIV/AIDS Services	1,265,735
Housing	569,968
Immigrant Services	1,206,249
Maternity Services	699,878
Mental Health Outpatient Services	3,719,072
Parish Social Ministry	807,563
Residential Services	12,922,568
Senior Services	4,503,698
Visually Impaired Persons Center	31,743
Other Programs	1,118,085

Total Program Services \$32,876,602

Supporting Services:

Administration	\$ 3,216,312
Fundraising	346,747

Total Supporting Services \$ 3,563,059

Total Operating Expenses \$36,439,661

DECREASE IN UNRESTRICTED NET ASSETS FROM OPERATIONS

\$ (1,605,258)

NONOPERATING ACTIVITY:

Investment income and realized (losses), net	\$ (139,109)
Unrealized appreciation in fair market value of investments	1,827,440
Realized Special Needs Housing income	986,679
Increase in temporarily restricted net assets	485,806
Increase in permanently restricted net assets	82,475

INCREASE IN NET ASSETS \$ 1,638,033

NET ASSETS, BEGINNING OF YEAR 24,644,675

NET ASSETS, END OF YEAR \$26,282,708

A copy of the latest audited financial report is available upon request by e-mailing info@catholiccharities.cc or calling (516) 733-7000.

Sammy was born at Regina Residence where, since 1967, hundreds of young women facing crisis pregnancy have come to find unconditional love and support. Your help provides housing and care while they finish their educations and develop the tools to become confident, loving, working mothers.

**And we, who with unveiled faces
all reflect the Lord's glory, are
being transformed into his likeness
with ever-increasing glory...
2 Corinthians 3:18**



People often ask how we continue doing what we do.

You see, despite an ongoing recession, government aid dwindling to all-time lows, and more agencies competing for fewer dollars, Catholic Charities somehow served more than 60,000 neighbors who sought help last year.

The answer is that **thousands of Long Islanders like you truly believe** that their neighbors deserve *Care With Dignity...Life With Hope*.

That's why when the going gets tough, Catholic Charities gets the call. With 56 years of making things happen, we've clearly developed a "go-to" reputation.

So when the federal government needed someone to care for human-trafficking victims, they turned to us.

When New York needed a network to provide nutrition and health services to underprivileged moms and their babies, they turned to us.

And when hundred of displaced Superstorm Sandy victims were frustrated by bureaucratic red tape, they turned to us.

60,000 times this past year, they turned to us.

60,000 TIMES, THEY TURNED TO YOU.

Because people from all walks of life seem to know that when the chips are down, people like you will be there. You are the cavalry that rides in despite the odds and you're not holding up the paperwork, or reviewing fund procedures, or stalling. You're responding.

That's how we keep doing what we do.
So, thank you.

Drop by one of our 13 homes for the developmentally disabled and discover a uniquely supportive environment that empowers residents to live full, productive and engaged lives. You might even meet Agnes who's been part of the family for nearly 25 years. With her infectious smile she'll ask you to stay for dinner, sing along to some Elvis tunes and maybe even watch a few game shows with the gang. Then you'll know with certainty what a wonderful world you make possible.

LOVE



SerVice

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OUR MISSION STATEMENT

As a ministry of the Roman Catholic Church, Catholic Charities assists in serving the basic needs of the poor, troubled, weak, and oppressed and is committed to addressing the causes of injustice. We aim to organize and empower people to secure the participation of all in the life of the community.



Care With Dignity...Life With Hope

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Cover photo by:
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