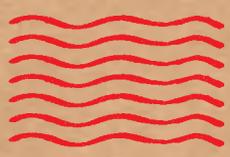


**CARE:
DELIVERED**



2009
Annual Report



Most Reverend William F. Murphy Bishop of Rockville Centre

In his first encyclical, *God is Love*, our Holy Father, Pope Benedict, instructs us "that human beings need more than technically proper care. They need humanity. They need heartfelt concern."

More than any other organization on Long Island, Catholic Charities understands that mandate and delivers heartfelt love to our communities. They are the hands that do the work of our hearts. We as a church embrace everyone, young to old, at every stage in their lives and with every kind of need and we make room for them at the table of the human family.



From The Desk of **Laura Cassell**

Dear Friends,

Who doesn't like receiving a package in the mail? The surprise, anticipation, and plain old curiosity associated with it may get categorized as one of life's smaller pleasures, yet it symbolizes much more and even gives us some insight into the human condition.

A simple parcel can be many things. It may contain a token of affection from a child to a mom or dad serving in the military. It could be a care package stocked with food and medicine to relieve a family's suffering in the Third World. Or it might hold homemade cookies for a grandchild who is away at college. Whatever the contents, a package often delivers a dose of humanity: the message that someone cares; that you belong; that people love you.

We all look for that assurance at some time in our lives. We may feel overwhelmed or isolated and urgently need a glimmer of hope—something akin to what we feel when a package arrives. That's why this annual report is called "CARE: DELIVERED." At Catholic Charities we know firsthand that people need help and hope, and we deliver both on your behalf.

They are delivered every day and in numerous ways. Whether it be to young or old or those in between, we deliver. Be it the hungry, the ill, or those who simply need someone to listen, we deliver. We are that gift that comes unexpectedly to lift a spirit and heal a broken heart. Just ask the anxious teen suffering from drug addiction about their relief when even at 3 a.m. the door is opened at Talbot House. Or ask the senior who cannot afford dentures how reassuring it is to sit in a chair at our dental clinic. In so many ways, we are a sign of hope for our neighbors at virtually every stage of their lives. That's a sign of our faith, not just abstract agency policy.

In that light I invite you to look through these pages and witness how your kindness comes to life. On behalf of the Catholic Charities family, I thank you.

I am always gratefully yours,

Laura A. Cassell
Chief Executive Officer



**"We cannot do
great things;
only small things
with great love."
— Mother Teresa**

DELIVERING HELP AND HOPE

In 2009 Catholic Charities of Rockville Centre provided more than 1.3 million face-to-face direct services to 56,592 friends and neighbors. Our goal is to bring love, respect, and hope to those we serve through each and every interaction.

Chemical Dependence Services.....	2,081 served
Commodity Supplemental Food Program.....	16,005 served
Dental Services.....	829 served
HIV/AIDS Services*	45 served
Housing*	4,609 served
Immigrant Services/Refugee Resettlement.....	14,372 served
Mental Health Outpatient Services	2,176 served
Mental Health Residential Services*	104 served
Nutrition Outreach Education Project (NOEP)	6,868 served
Office for Persons With Disabilities	216 served
Parish Social Ministry**	5,561 served
Regina Maternity Services*	103 served
Residences for People With Developmental Disabilities*	109 served
Senior Services.....	3,514 served

* Many participants in these programs receive round-the-clock, residential care.

****The Parish Social Ministry** staff also supported parish programs that serve people in their local communities by holding trainings and conferences that were attended by 3,696 people.





A cheerful look
brings joy to
the heart, and
good news
gives health
to the bones.

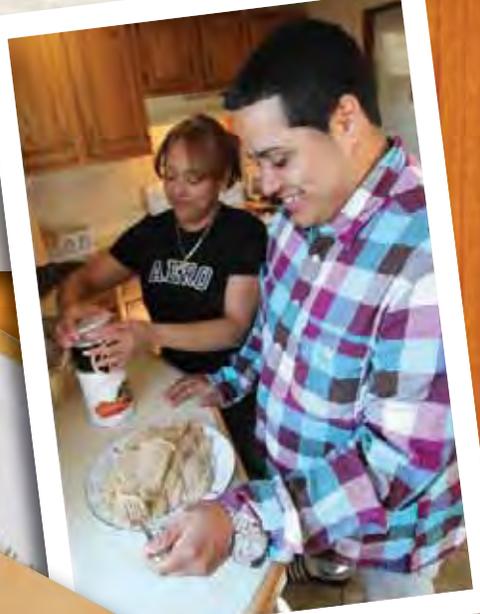
—Proverbs
15:30

We love to see you smile...

You can call James a survivor. He served in the army during the Korean War, then came home and worked faithfully at the same company for many years before retiring with a small pension and social security. About ten years ago, James discovered the startling news that he had a tumor on his neck. It grew to the size of a baseball and was eventually removed by his VA doctors. With faith in God and those treating him, he went about the hard work of making an astonishing recovery. Now, James has to fight once more. His doctors recently found that cancer had overtaken one of his lungs so substantially that it was removed immediately. He's called upon the tenacity that has served him well so many times before, but found this recovery was made more difficult by debilitating dental problems. Says James, "It seems minor but it created major problems. I couldn't afford a dentist and my teeth hurt so much I couldn't eat. How can you feel well if you can't nourish yourself?" A social worker at his senior center heard about his plight and put him in touch with Catholic Charities' Dental Clinic. We made dentures that fit him perfectly at a price that fit his budget so he could focus on getting better. Now that's something to smile about.

On solid ground

"I woke up miserable every day," says 18-year old Arsenio, "and I had every strike going against me." A little more than two years ago, Arsenio spent most of his time on the street, "smoking pot and getting in trouble with the police." With a missing father who was always either in prison or rehab and a mother working several jobs to make ends meet for her children, Arsenio didn't stand a chance. He recalls being emotionally spent from the desperation and isolation that he daily felt. That's when his mom courageously admitted she couldn't help him and sought the assistance of a Catholic Charities Teaching Family Home. There, he met teaching parents Tony and Gina and for the first time experienced a structured and stable family environment where he was expected to maintain grades, do chores, and participate in the life of a family. But he also found the patience, loyalty, and love of people dedicated to his treatment. It was tough at first, but today Arsenio is a happy, well-adjusted young man who is doing well in school and has lots of friends. He observes, "I wouldn't do anything to mess this up because now I understand that I can do well, that I can be somebody."



TRAIN A CHILD IN THE WAY HE
SHOULD GO, AND WHEN HE IS
OLD HE WILL NOT TURN FROM IT.
PROVERBS 22:6



A full and happy life...

"Mom dedicated her life to taking care of Marion, but when dad died I guess she saw the writing on the wall," explains Richard, Marion's older brother. Marion is developmentally disabled and lived with her mom through her early adult life. Her family was anxious about who would care for Marion if mom passed away and felt she belonged with one of them. But their mom wanted a fuller life for Marion and sensed she could do great things. After researching all their options her mother turned to Catholic Charities' Homes for the Developmentally Disabled and a wonderful thing happened. "I saw my sister changing," explains Richard. "She started working and became really independent. At the same time she had specialists in every facet of care, from her physical to emotional well-being. She gained a sense of responsibility and there was a sense of camaraderie in her house. She had people she could depend on but more important, she had friends who depended on her." Today, Marion lives in a Catholic Charities home with seven other developmentally disabled adults. Each weekday she participates in a wide range of activities in a local day program and even travels with friends. Richard adds, "We came to realize that this is her family now, and we're relieved because Marion is living a full and happy life."

...Do not fear
nor be dismayed,
for the Lord,
your God, is with
you wherever
you go.

Joshua 1:9

Clean and sober

"I was up for three days and on my way to Manhattan to buy more drugs when I pulled over to the side of the expressway and cried. I just kept crying and praying, asking God to please help me." It was at that moment that Anne Marie decided to regain control of her life. Having first experimented with drugs and alcohol at the young age of eleven she was now in her twenties and a full-blown addict to what she calls "everything." She was a frequent user of cocaine, alcohol, marijuana, and even pills. As she sat weeping with traffic whirling by, she reflected on how wrong life had become – having left home at eighteen and now working as a dancer in a club. "I couldn't take it anymore. I couldn't kill myself but I didn't want to live anymore either." She summoned all her courage, turned the car around and drove home to her mother, where she confessed everything she had hidden from her family. With their support she checked into an intensive inpatient facility and got cleaned up. Today, she relies on one of Catholic Charities' outpatient programs to keep her grounded and focused on recovery. Anne Marie is finally free from drugs, working, and returning to school. What's more, she's happy and living the life she knew was hers all along.



**Yes, when you seek
me with all your
heart, you will find
me with you...**

Jeremiah 29:13-14



Home sweet home...

"Unfortunately, there are lots of people facing the same problems I did," observes Josephine as she explains how she came to live in Catholic Charities Senior Housing. "I owned a home with my husband, who was having serious health problems. It was pay the doctors or the mortgage, so we gave up the house. It was a blow, but we had each other and we knew that together we'd be fine." Unfortunately, her husband grew more ill and when he passed away Josephine couldn't keep up the apartment's rent on her small, fixed income. She had to move in with family. "I was perfectly capable of living on my own," she says, "but finances were keeping me from my independence." That's when someone told her about Catholic Charities' newly constructed Bishop McGann Village for seniors. Not long after being placed on a waiting list, Josephine was invited to come live there and has been a resident ever since. She's now 91, happy and active. Josephine adds, "I lead a happy and independent life. And I love it here. My friends are a family to me, so it's a lot more than just a place to live."

**LORD, YOU HAVE BEEN
OUR DWELLING PLACE
THROUGHOUT ALL
GENERATIONS.**

PSALM 90:1



2009 Program Highlights

- With extraordinary help from the Marianist religious order and the faculty, students, and families of their schools, Catholic Charities opened **Mary's Residence**. The transitional home is for young, unwed mothers graduating from Regina Residence, along with their children. It offers up to an additional 24 months of housing and support services but in an independent setting that encourages greater self-sufficiency as these moms move into the workforce.
- The U.S. Department of Agriculture and the New York State Department of Health chose Catholic Charities of Rockville Centre to administer their only bi-county **Women, Infants and Children (WIC)** program to residents of Nassau and Suffolk counties. The program will provide nutritious foods, nutrition education, and health and social service referrals to approximately 3,000 low-income pregnant and postpartum women and their children per year.
 - Catholic Charities partnered with more than 200 young people to host its third annual **Helping Hands Serve-A-Thon**, an island-wide event that engages them in hands-on, volunteer service in their communities. While students chose activities that directly improved the quality of life for those in need, the event also encouraged students' development as caring, generous, and involved people.
- Our **Immigration and Refugee Resettlement Program** was awarded a \$300,000 grant from the U.S. Department of Justice, Office for Victims of Crime (OVC) to continue providing comprehensive services to young and adult victims of human trafficking. Catholic Charities has been a proud partner of the Long Island Anti-Human Trafficking Task Force since 2004.
- The U.S. Department of Housing and Urban Development (HUD) provided Catholic Charities funding to expand our successful **Project Independence** housing program. The new component will provide housing and supportive social services to homeless individuals and families that have a member suffering from AIDS, mental illness, or substance abuse.



Catholic Charities

Diocese of Rockville Centre

COMBINING STATEMENT OF ACTIVITIES

For the year ended December 31, 2009

OPERATING REVENUE:

Bequests, contributions and other gifts	\$ 1,703,244
Foundations and other grants	734,497
Catholic Ministries Appeal	2,458,410
United Way of Long Island	127,982
Government contracts	10,495,554
Medicaid and Medicare	14,710,706
Fees, third party and other reimbursements	4,239,426

Total Operating Revenue \$34,469,819

OPERATING EXPENSES:

Program Services

Chemical Dependence Services	\$ 3,041,027
Food and Nutrition Services	1,460,795
HIV/AIDS Services	1,307,946
Housing	484,171
Immigrant Services	1,143,681
Maternity Services	749,412
Mental Health Outpatient Services	4,187,670
Office for Persons with Disabilities	385,700
Parish Social Ministry	1,104,651
Residential Services	12,324,871
Senior Services	4,139,005
Other Programs	1,078,672

Total Program Services \$31,407,601

Supporting Services

Administration	\$ 3,087,197
Fundraising	368,927

Total Supporting Services \$ 3,456,124

Total Operating Expenses \$34,863,725

DECREASE IN UNRESTRICTED NET ASSETS FROM OPERATIONS

\$ (393,906)

NONOPERATING ACTIVITY:

Investment income and realized losses	\$ (764,448)
Unrealized appreciation in fair market value of investments	4,238,986
Gain on sale of property	109,187
Increase in temporarily restricted net assets	22,160
Increase in permanently restricted net assets	233,887

INCREASE IN NET ASSETS \$ 3,445,866

NET ASSETS, BEGINNING OF YEAR 19,137,868

NET ASSETS, END OF YEAR \$22,583,734

A copy of the latest audited financial report is available upon request by e-mailing contributions@catholiccharities.cc or calling (516) 733-7028.

Catholic Charities is funded by the Catholic Ministries Appeal of the Diocese of Rockville Centre, federal agencies, the State of New York, Nassau and Suffolk counties, the United Way of Long Island, client fees, contributions, grants and bequests. Catholic Charities is a 501(c)(3) non-profit organization. Contributions to Catholic Charities are tax-deductible to the extent allowed by law.



Catholic Charities gratefully acknowledges the legacies and support of those who assist in the continuation of our ministry. For information about planned giving or other forms of donations to Catholic Charities, please contact the Development and Communications Department at (516) 733-7042.



Member Agency
United Way of Long Island



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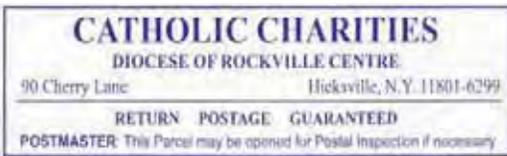
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Chief Executive Officer

Paul F. Engelhart
Chief Operating Officer

Edwin M. Kennedy
Chief Financial Officer

Anthony P. Mullen
*Chief Community
Services Officer*



Our Mission Statement

As a ministry of the Roman Catholic Church, Catholic Charities assists in serving the basic needs of the poor, troubled, weak, and oppressed and is committed to addressing the causes of injustice. We aim to organize and empower people to secure the participation of all in the life of the community.

- **Chemical Dependence Services:** Talbot House Chemical Dependence Crisis Center/Outpatient Clinics
- **Commodity Supplemental Food Program:** Permanent and Mobile Food Distribution Sites/Nutrition Education
- **Dental Services**
- **HIV/AIDS Services:** Housing/Dental Clinic
- **Housing:** Affordable Housing for Seniors and People With Physical Disabilities
- **Immigrant Services:** Legal Counseling/Citizenship & Voter Registration/Refugee Resettlement/Advocacy & Organizing
- **Mental Health Outpatient Services:** Community-based Clinics
- **Mental Health Residential Services:** Siena Residence for Adults with Psychiatric Disabilities/Teaching Family Homes for Children/Project Independence
- **Nutrition Outreach Education Project**
- **Office for Persons With Disabilities:** Services for Blind and Visually Impaired People
- **Parish Social Ministry:** Parish Outreach/Public Policy Education Network/Catholic Campaign for Human Development/Disaster Response
- **Regina Maternity Services:** Regina Residence/Mary's Residence/Mentoring Program
- **Residential Services For People with Developmental Disabilities**
- **Senior Services:** Case Management/Meals-On-Wheels/Senior Community Service Centers/Senior Deaf Club/Visually Impaired Persons (VIP) Center
- **Women, Infants and Children Program:** Food/Nutrition Education/Referrals to Health and Social Services

CALL (516)-733-7000 FOR HELP.



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Hicksville, NY 11801-6299
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